

SATISFACTION OF STUDENTS, GRADUATES AND EMPLOYERS WITH THE QUALITY OF IMPLEMENTATION OF EDUCATIONAL PROGRAMS

In order to determine the quality of the implementation of educational programs at the University, a systematic sociological survey is conducted annually among students, university graduates and employers. In the 2022-2023 academic year, a total of 109 educational programs were evaluated by students, university graduates and employers. Average rating of the EP by employers, graduates and students:

HUMANITARIAN AND PEDAGOGICAL INSTITUTE

№	Name of the EP employers	(points) graduates	(points) students	(score) students
Department of "History"				
1.	6B01619 History	80	84	87
2.	6B02234 Archeology and Ethnology	65	93	95
3.	7M01619 History	81	71	95
Department of " Kazakh language and literature and journalism"				
4.	6B01721 Kazakh language and literature	84	83	90
5.	6B02336 Kazakh philology	83	80	87
6.	6B03238 journalism (TV and radio)	81	81	86
7.	7M01724 training of teachers of the Kazakh language and literature	80	96	88
8.	7M02336 Philology	82	95	88
9.	8D01721 Kazakh language and literature	90	95	76
Department of "Russian language and literature"				
10.	6B01722 Russian language and literature	82	82	88
11.	6B01784 Russian language and literature in schools with non-Russian language of instruction	-	-	87
12.	7M01722 Russian language and literature	82	100	100
Department of "Foreign languages and translation"				
13.	6B01723 Foreign Language: two foreign languages	80	80	81
14.	6B02335 Translation Studies	80	60	76
15.	7M01723 Foreign Language: two foreign languages	89	81	79
16.	7M02335 Translation Studies	80	90	83

INSTITUTE OF ECONOMICS AND MANAGEMENT

№	Name of the EP employers	(points) graduates	(points) students	(score) students
Department of Economics and management				
1.	6B04139 State and local government	96	74	90
2.	6B04140 Economy	84	88	87
3.	6B11177 Tourism	-	-	90
4.	6B10276 Social Work	90	88	88
5.	7M04140 Economy	82	94	40
6.	7M04101 Economy	82	90	70
7.	7M04139 State and local government	100	77	87
8.	7M04141 Management	80	80	75
9.	8D04139 State and local government	-	-	100
Department of Finance, Accounting and audit				
10.	6B04141 Accounting and audit	84	69	82
11.	6B04143 Finance	82	97	83
12.	7M04142 Accounting and audit	82	81	88
13.	7M04144 Finance	67	81	98
Department of "Jurisprudence"				
14.	6B04245 Jurisprudence (Civil Law)	73	96	72
15.	6B04246 Jurisprudence (criminal law)	77	90	79

INSTITUTE OF NATURAL SCIENCES

№	Name of the EP employers	(points) graduates	(points) students	(score) students
Department of physics and mathematics				
1.	6B01510 Mathematics	68	97	87
2.	6B01511 Mathematics-Computer Science	72	78	85
3.	6B01582 Training of physics teachers	77	100	91
4.	6B01513 Physics and Computer Science	80	96	93
5.	7M01510 Mathematics	60	90	90
6.	7M01512 Physics	92	95	97
7.	8D01510 Training of Mathematics teachers	89	98	100
8.	8D01511 Training of physics teachers	89	98	100

Department of biology, geography and chemistry				
9.	6B01515 Chemistry	82	91	87
10.	6B01516 Chemistry-Biology	85	89	87
11.	6B01517 Biology	81	91	90
12.	6B01518 geography	83	91	93
13.	7M01515 chemistry	90	86	98
14.	7M01517 Biology	93	96	84
15.	8D01517 Biology	80	91	83
16.	8D01515 chemistry	89	91	95
Department of "Informatics and information and communication technologies"				
17.	6B01514 Computer Science	82	91	91
18.	7M01514 Computer Science	94	100	91
Department of "Physical Culture and primary military training"				
19.	6B01404 primary military training	77	97	89
20.	6B01405 Physical Culture and sports	77	80	89

INSTITUTE OF PEDAGOGY AND TRADITIONAL ARTS

№	Name of the EP employers	(points) graduates	(points) students	(score) students
Department "Pedagogical and psychological education and teaching methods"				
1.	6B01101 Pedagogy and psychology	78	95	86
2.	6B01202 Preschool education and training	85	94	90
3.	6B01303 Pedagogy and methods of Primary Education	88	90	87
4.	7M01104 Pedagogy and psychology	84	95	83
5.	7M01303 Pedagogy and methods of Primary Education	84	100	98
6.	8D01101 Pedagogy and psychology	94	100	85
7.	8D01303 Pedagogy and methods of Primary Education	82	98	71
Department of "Traditional musical art and choreography"				
8.	6B01407 Music education	88	88	94
9.	6B02128 Traditional music art	88	94	94

10.	6B02130 Choreography	82	93	95
11.	7M01407 Music education	84	97	100
Department "Design and technology"				
12.	6B01409 Training of Teachers of Art and drawing	55	90	82
13.	6B02132 Design	82	80	82
14.	6B07260 Food technology	85	85	87
15.	7M01409 Vocational training (artistic work and special disciplines)	75	80	77

ENGINEERING AND TECHNOLOGICAL INSTITUTE

№	Name of the EP employers	(points) graduates	(points) students	(score) students
Department of "Electric power industry, technospheric safety and ecology"				
1.	6B05283 Ecology and nature management	91	88	93
2.	6B07155 Electric Power Engineering	89	100	91
3.	6B11279 life safety and Environmental Protection	90	82	91
4.	7M05247 Ecology	95	97	89
5.	7M11279 Life safety and Environmental Protection	97	100	84
6.	7M07155 Electric Power(Renewable Energy)	82	97	97
Department of "Engineering technologies"				
7.	6B07154 Chemical Technology of organic substances	87	95	97
8.	6B07158 technological machines and equipment (by industry)	73	73	85
9.	6B07159 transport engineering and technology	79	91	94
10.	6B07261 oil and gas business	81	57	92
11.	6B07262 mining	91	87	92
12.	6B07263 Geology and exploration of mineral deposits	85	83	92
13.	6B07264 mineral enrichment	83	86	88
14.	7M07153 Chemical Technology of inorganic substances	83	91	78

15.	7M07154 Chemical Technology of organic substances	83	85	90
16.	7M07158 technological machines and equipment (by industry)	89	98	84
Department of "Agricultural technologies"				
17.	6B08171 Agronomy	79	100	88
18.	6B08272 technology of production of livestock products	75	80	82
19.	6B08773 agricultural machinery and technology	92	82	95
20.	6B07159 transport engineering and technology	79	91	94
21.	6B11380 operation of Transport and organization of cargo movement and transportation	94	100	89
22.	7M08171 Agronomy	80	100	84
23.	7m08773 agricultural machinery and technology	89	77	82
Department of "Computer Sciences"				
1.	6B06149 Information Systems	80	50	85
2.	6B06150 computer equipment and software	80	85	82
3.	6B06152 information security systems	78	100	79
4.	7M06149 Information Systems	80	70	71
5.	7M06150 computer equipment and software support	80	80	65
Department "Architecture and construction production"				
6.	6B07365 construction	62	69	86
7.	6B07366 production of building materials, products and structures	65	53	88
8.	6B07367 engineering systems and networks	70	67	95
9.	7M07365 construction	53	80	85
10.	7M07366 production of building materials, products and structures	65	75	95
11.	8D07366 production of building materials, products and structures	80	82	53
Department of "Water management and Land Management"				
12.	6B07368 Cadastre	80	93	87

13.	6B07369 Land Management	77	50	85
14.	6B08674 Water Resources and water use	68	69	92
15.	6b08675 land reclamation, adjustment and protection	64	93	90
16.	7M08674 Water Resources and water use	91	75	90
17.	7M08675 land reclamation, adjustment and protection	80	100	90
18.	8D08675 land reclamation, adjustment and protection	80	81	80

According to the results of the survey:

1) the average indicator of employer satisfaction with the implementation of the EP is 81 points - good (75-89 points);

2) the average indicator of satisfaction of university graduates with the implementation of the EP is 85 points - good (75-89 points);

3) the average indicator of student satisfaction with the implementation of the EP was 87 points - good (75-89 points).

In the questionnaire regarding the assessment of the EP, the main problems of employers, graduates and students and recommendations that need to be improved:

Regarding the training situation:

- Computerization of teaching methods;
- Improvement of the scoring system for assessing knowledge;
- Installation of modern computer programs, modernization of laboratory equipment;
- Provision of high-quality and inexpensive meals in enclosures;
- Improving the standard of living in hostels: carrying out repair work;
- Updating educational materials taking into account modern changes;
- Strengthening the language training of students;

In terms of the quality of the educational process:

- Allow the choice of subjects
- Elimination of subjects that are not of interest;
- Priority of profile subjects in the development of the curriculum;
- Increase the loyalty of teachers in relation to students;
- Increase the interest of teachers in their work;
- Material incentives for students: assignment of remuneration for increasing the activity of scientific work;

Quality of learning outcomes

- Rejuvenation of teaching staff;
- Provision of internship places and distribution of work after training;
- Involvement of production specialists in the educational process;
- Ensuring interaction with Career Centers for employment of graduates;
- It was proposed to create an open access database of vacancies in the region.